ORDER SHEET
IN THE HIGH COURT OF SINDH AT KARACHI

Const. Petition No. D-5554 of 2026
(Abdul Qadir Shaikh Vs. Province of Sindh & others)

Date	Order with signature of Judge

Before:-
Mr. Justice Riazat Ali Sahar
Mr. Justice Muhammad Hasan (Akber)

10.11.2026

None present for the Petitioner.
Mr. Abdul Jalil Zubedi, Addl. A.G., Sindh.

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O R D E R

RIAZAT ALI SAHAR, J.— The case of the Petitioner, in brief, is that he is the lawful owner of the ancestral property bearing City Survey No.60, Ward-B, measuring 267.5 square yards situated at Taluka and District Thatta, registered in the name of his parents, which is required to be transferred/mutated in favour of her legal heirs in accordance with law and the applicable revenue rules, which is not being mutated/transferred by the concerned authorities despite approaching them by the Petitioner.

2. The learned Addl. Advocate General, Sindh has placed on record a copy of Notification dated 21.10.2024 issued by Senior Member, Board of Revenue, Sindh stating therein that in order to redress the public grievances in revenue related matters through one window facility, a **"Public Grievance Redressal Cell"** was established under the supervision of concerned Deputy Commissioner across the Sindh Province in their offices and respective Additional Deputy Commissioner-I, Additional Collector (by d0esignation) would act as the Incharge thereof with the following mandate reproduced hereinbelow:

i. All the complaints as to revenue related matters specially the mutation entries, sale certificates, fotikhata-badal (Inheritance entries), demarcation of land, partition of land, solvency certificates etc will be recorded in the Complaint Register to be taluka-wise maintained separately at district level in this regard.

ii. The complaints so recorded as above will be forwarded to the concerned Mukhtiarkars and Assistant Commissioners of respective Taluka (as the case be) who will further enter the complaint in the Inward Register and make the disposal thereof within the time line already notified by this Board vide Notification No.DD(E&I)/HQ/BOR/2018/1157 dated 03.12.2019 on merits as per law / rules after providing the opportunity being heard to the parties and observing all codal formalities and by passing speaking orders as needed otherwise. All the complaints / applications will also be computerized to have its data in soft.

iii. The Deputy Commissioner will hold fortnightly review meetings to expedite the disposal of the complaints and to redress such grievances expeditiously in letter & spirit. He shall send the status of the complaints disposed of and pending to the concerned Divisional Commissioner for further necessary action. In the minutes, he shall make the report against the officers /

officials failed to discharge their responsibilities in this respect. He shall also fix a day in a week to listening the complainants and to take necessary action for its redressal accordingly as per law on merits.

iv. The Director (E&I) and Regional Revenue Officers, BOR, Sindh already assigned the task under Chief Minster's Directives will visit the field offices and report the progress through their memos to this Board. Besides, the Divisional Commissioner also to review the progress during the meetings and to take measures for disposal of subject petty issues of the public on priority basis.

3. We appreciate the initiative already taken by the Revenue Department, Government of Sindh in constituting the aforesaid Cell for the expeditious resolution of public grievances and ensuring compliance with judicial orders. It is expected that the Cell shall function effectively and strictly adhere to the timelines prescribed under its mandate. The constitution of such a mechanism is intended to facilitate public in obtaining appropriate administrative remedies without unnecessarily resorting to constitutional litigation. However, the Cell shall ensure that every grievance is examined independently, fairly and strictly in accordance with the applicable law, rules and prescribed policy, after providing an opportunity of hearing to the affected person, wherever required.

4. In view of the foregoing facts and circumstances, **the instant Constitutional Petition stands disposed of, along with all pending application(s), if any, with the direction** that the Petitioner will approach the said **Cell** and his grievance regarding the **mutation/transfer and/or revenue related matter** shall be placed before the newly constituted Cell, which shall examine and decide the same strictly in accordance with law, applicable rules and prescribed policy, through a speaking and reasoned order, **within thirty (60) days** from the date of receipt of this order. The decision so taken shall be communicated to the Petitioner without unnecessary delay. Needless to observe that, in the absence of any lawful justification for withholding the **transfer/mutation** in revenue record, the concerned authority shall take appropriate remedial action in accordance with law.

5. The Deputy Commissioner, Thatta, shall ensure effective implementation of the Notification dated 21.10.2026 and compliance with the prescribed timelines. It is further clarified that the constitution of the Cell shall not, by itself, dispense with the personal appearance of any officer where such appearance is specifically directed by this Court.

6. Let a copy of this order be transmitted to the Senior Member Board of Revenue, Hyderabad, as well as the Deputy Commissioner, Thatta, for information and necessary compliance.

JUDGE

JUDGE

Manthar Brohi